

COMMUNITY CARE OF WEST VIRGINIA, INC.

...YOUR ON-DEMAND MEDICAL HOME



Services, Sites, Programs & Projections

- 50 Providers
Physicians and Mid-Levels
- 12 Core Sites
6 counties (Braxton, Clay, Harrison, Lewis, Upshur and Pocahontas)
- 28 School Sites
5 counties (Braxton, Clay Harrison, Upshur and Pocahontas)

Services, Sites, Programs & Projections (cont)

- 3 Pharmacies/3 Contract Pharmacies
- 1 Dental Office
- Pain Management Program
- Senior Program

Services, Sites, Programs & Projections (cont)

- Within the next six months, we will add an additional 11 School Sites, 1 Core Site and 1 Pharmacy
- Within the next three months, 6 new Physicians and 4 Mid-levels will be on board

Affordable Care Act

CCWV Position – No Cheers – No Complaints

- Patient Education Efforts

Operational and Cost Issues

- Cost of “Change”
- Decreasing Provider Productivity
vs Payment Mechanisms
- Additional Staffing Required

Operational and Cost Issues (cont)

- IT Costs

- ✓ EHR

- ✓ IT Infrastructure

- ✓ Cost of Having More Information

CCWV Response to Rising Costs

- Efficiency Through Growth

CCWV was once...

- ✓ 2 FQHC's
- ✓ 2 RHC's
- ✓ 4 Physicians' Practices
- ✓ 1 Hospital Urgent Care

- Patient Education

CCWV Response to Rising Costs (cont)

- Making Providers More Efficient
 - ✓ Providing 7 days a week CCWV patient access
 - ✓ CCWV Pain Management Program
 - ✓ Staff Training

CCWV Response to Rising Costs (cont)

- Provider Feedback
- Provider Quality Evaluation
- Constant Quality Improvement Activities
For All Staff

CCWV Presenters

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- Kristi Walker, Director, Outreach and Enrollment (IPA Program)
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